



SAN GABRIEL VALLEY GOVERNANCE COUNCIL September 10, 2007

SUBJECT: REVISED DECEMBER 2007 SERVICE CHANGE PROGRAM

ACTION: APPROVE FINDINGS OF AUGUST 2007 PUBLIC HEARINGS AND

ADOPT REVISED SERVICE CHANGE PROGRAM

RECOMMENDATION

A. Approve findings of Public Hearings conducted Monday, August 13 for service changes proposed to become effective December 16, 2007 or later (Attachment B); and

B. Adopt Revised December 2007 Service Program as outlined in this report;

ISSUES

The Metro bus system will be focused on the continued implementation of the Metro Connections Program and the implementation of new Rapid Bus services. The proposed service changes for Metro San Gabriel Valley are primarily built around the implementation of three new Rapid Bus Lines and the expansion of an existing Rapid Line. These new Rapid Bus Lines will allow Metro to significantly modify the existing underlying local bus lines to both advance Metro Connections, and to also better match bus line ownership with the appropriate Service Sector.

The service changes under consideration are considered to be major modifications based on federal public hearing guidelines and MTA policy. As such, the Governance Council is required to conduct a public hearing, and to solicit and consider public input before these changes can be implemented. The Council is also required to consider the possible impacts from these proposals before approving them. Staff has prepared the necessary documentation in the report to satisfy this regulatory requirement.

ALTERNATIVES CONSIDERED

The basic alternative to the staff proposal is to maintain the status quo. This option is not recommended as the proposed service program was designed to advance the Metro Connections Program and the Metro Board adopted Rapid Bus Program. Though a significant number of riders may be required to transfer to complete their current trips, the majority of riders would experience faster and improved service.

IMPACT ON BUDGET

The Revised Service Program can be implemented within the projected fiscal year 2008 SGV operating budget. This program, if approved, will also allow for the improvements in service levels

on overcrowded bus service such as Lines 76, 81, 287, 484, & 490 and to make other schedule related improvements.

BACKGROUND

SUMMARY OF FEBRUARY PUBLIC HEARING PROPOSALS

Last month three Metro Sectors (Gateway Cities, Westside Central, and San Gabriel Valley) conducted public hearings within their respective jurisdictions to receive input from the community on proposed major changes to Metro's bus service starting in December 2007 or later. A total of 26 existing or proposed bus lines were the subject of these three August 2007 public hearings:

- 3 new Rapid Bus Line, and
- 1 Rapid Bus Line with new weekend service
- 3 new shuttle routes,
- 3 limited stop routes were proposed to be cancelled,
- 9 lines were proposed to be shortened,
- 2 route extended.
- 5 lines would have their routes or service significantly modified

Collectively, the specific lines, and the proposed changes to them, are shown in the attached public hearing notice (Attachment A).

At these hearings the public was invited to comment on any proposal under consideration regardless of the service sector that proposed the change. All were informed that comments received at these hearings would be forwarded to the respective sector Governance Council that manages the line, and that it would be taken into consideration by them as part of their final deliberations.

Legal notice of these hearings was first published in the Los Angeles Times on Sunday, July 1, 2007. Additional notice was subsequently published in other local, regional and foreign language newspapers system-wide. About 100,000 rider notices were distributed on the buses, trains and at customer service outlets informing riders about the changes under consideration. This information was also posted on MTA's main website and service sector websites.

The following sections of this report summarize the written and verbal testimony received by the public on these matters through the close of the public record, August 18, 2007. Staff has responded to each issue, and has recommended modifications to several proposals based on public input and other considerations. Summary of the public comment along with staff's response are included in **Attachment B**.

RESULTS OF AUGUST, 2007 PUBLIC HEARINGS

Summary of Public Comment

About 25 members of the public attended the SGV August 13 public hearing and 12 individuals provided comments. In addition, 11 individuals communicated their comments via phone, letter, email and fax.

Some individuals commented on all lines proposed for modifications, such as the BRU opposing all changes. 40% of the comments received were opposed to some or all of the proposed changes, and 60% of all comments received were in support. The summaries of public comments are contained in **Attachment B**.

REVISED SERVICE PROGRAM

Based on the public comments received, SGV staff proposes to modify elements of the original service change plan to address issues raised during the public review process, as well as other considerations. The Revised Service Plan including Line Maps is shown in **Attachment C**.

W. Olympic Bl. Package

Line 28 Original Proposal: Establish the eastern terminal in Downtown LA

Staff Proposal: Approve as proposed

Line 83 Original Proposal: Extend route in Downtown LA to terminate at Hill & Venice

Staff Proposal: Approve as proposed

Line 84 Original Proposal: Terminate service in Downtown LA at Broadway/1st.

Staff Proposal: Approve as proposed

Line 328 Original Proposal: Cancel Line with implementation of Rapid Line 728

Staff Proposal: Approve as proposed

Garvey Av. - Chavez Package

Line 70 Original Proposal: Retain route and incorporate Line 71 into this service

Staff Proposal: Approve as proposed

Line 370 Original Proposal: Cancel with the implementation of Rapid Line 770

Staff Proposal: Approve as proposed

<u>Line 770</u> <u>Original Proposal:</u> Implement new Garvey-Chavez Rapid service from El Monte

to Downtown LA

Staff Proposal: Approve as proposed

El Sereno – Hollenbeck Package

Line 252 Original Proposal: Extend route to Lincoln Park

Revised Proposal: Extend this route further to Av. 43 and Figueroa St. to replace the

Griffin Av. segment of Gateway Cities' Line 46

Atlantic Bl. Fair Oaks Av. Package

Line 260 Original Proposal: Shorten route by establishing the southern terminal at Atlantic

and Beverly in East Los Angels

Revised Proposal: Extend route further south about ¾ mile to Whittier Bl. to reduce

the number of passenger transfers

<u>Line 262</u> <u>Original Proposal:</u> Implement new local line between East LA College and Artesia

Blue Line Sta. over the southern portion of existing Line 260

Staff Proposal: Approve as proposed

<u>Line 762</u> <u>Original Proposal:</u> Implement new Atlantic-Fair Oaks Rapid service from Colorado

to Artesia Blue Line Sta.

Revised Proposal: The revised staff recommendation is to defer implementation of

this new Rapid Line as few if any of the signal priority system will

be implemented by December 2007

Line 361 Original Proposal: Cancel Line with implementation of Rapid Line 762, or If Line

762 is not implemented, retain Line 361 and operate service

on weekdays in both directions from 6 AM to 6 PM

Retain Line 361 to operate weekdays from at least 6AM to 6PM

Pasadena - Glendale - Hollywood Package

<u>Line 780</u> Original Proposal: Consider operating weekend service between Pasadena and

Hollywood

Staff Proposal: Approve as proposed

IMPACT STATEMENT FOR THE REVISED SERVICE PROGRAM

The estimated number of passenger impacted by the revised staff proposal is illustrated in **Attachment D**.

Line 28 – This is a tier I line that also includes routes 83, 84 and 328. This line is performing slightly below average for tier I bus line with a Route Performance Index (RPI) of .964. Lines with a RPI of less than .600 are considered to be under-performing lines. Line 28 by its self carries about 8,700 weekday, 12,200 Saturday, and 8,400 Sunday passengers. The reason more passengers ride on Saturday than the weekday service is that the limited stop Line 328 does not provide weekend service. Presently, eastbound Line 28 trips enter downtown LA along Olympic Bl. In downtown, these bus trips become either a Line 83 or 84 trip and proceed thru downtown LA on Hill St. ending in Eagle Rock. The proposal is to separate Line 28 from Lines 83 and 84, and end Line 28 in downtown LA near 7th & Los Angeles Street. It is estimated that about 1,500 weekday, 1,100 Saturday and 500 Sunday riders may need to transfer to continue their trips into or out of downtown LA north of Olympic Bl. As Line 28 will operate totally in the Westside Central Sector, this line will become the responsibility of that sector.

Line 83 – As described above, Line 83 is tied into Line 28. This route carries about 7,100 weekdays, 5,200 Saturday and 3,600 Saturday riders. The proposal is to extend Line 83 trips south through downtown LA south of Olympic Bl. to Venice Bl. Because of this route extension, it is estimated that very few passengers would need to transfer to complete their trips into downtown LA.

Line 84 – As described above, Line 84 is also tied into Line 28. There are about 7,300 weekday, 5,300 Saturday and 3,600 Sunday passengers on this line. The proposal is end southbound Line 84 trips at Broadway and First St. At this location, these trips would become Line 68 buses and proceed to East LA College via the route of Line 68 along Chavez Av. Selected trips would continue further to Montello Town Center. It is estimated that about 1,600 weekday, 1,100 Saturday, and 800 Sunday passengers may need to transfer to complete their trips.

Line 328 – This limited stop service is also an element of the Line 28 family of routes. This limited line carries about 8,000 weekday riders. It operates weekday only service. With the implementation of the West Olympic Bl. Rapid bus Line 728, this limited stop service is proposed to be cancelled. It is estimated that about 1,500 weekday passengers who are presently boarding at

non-rapid stops will have **longer trip times**. On the positive side, about **6,300 riders should save travel time** by using the Rapid bus service.

Line 70 – This tier I line, is a good performing local line with an RPI of 1.091. This local line attracts about 13,200 weekday, 12,300 Saturday and 8,900 Sunday riders. The proposal is to retain the existing route of this line, but add the existing Line 71 as an alternate route. Line 71 operates from downtown LA to County-USC Hospital, and Cal State LA via City Terrace. This route is presently tied to Line 38 (Jefferson BI) and is operated by the Westside Central Sector.

Line 370 – This is the limited stop service of Line 70. This service operates weekday only service. There are about 2,500 passengers per weekday. Of this, it is estimated that 1,500 passenger who board at non-rapid bus stops will have longer trip times, while about 2,100 Line 70 and 370 riders will have faster trips by using the Rapid Line 770.

Line 770 – This new Rapid Bus service will provide expedited service along Garvey Av, Atlantic Bl, and Chavez between downtown LA and El Monte Station. It is proposed that this line operate weekdays only. This will provide service along the highest ridership segments of Lines 68 and 70. It is estimated that about 4,500 riders per weekday will use this service.

Line 252 – This Tier II, local service line operates service along Soto St. between Olympic and Huntington Dr. This line currently attracts about 3,000 weekday, 1,100 Saturday and 1,200 Sunday riders. Line 252 is performing above the minimum Metro at an RPI of .835. Gateway Cities is proposing to shorten their Line 45 (Broadway) and replace Line 46 service on Griffin Av. with a shuttle. The original SGV proposal was to extend Line 252 over the existing route of Line 45 from Soto/Huntington to Broadway/Lincoln Park. This would replace Line 45 service in this area. The revised SGV proposal is to extend Line 252 further via Broadway, Griffin, and Av. 43 as replacement service for Line 46. It is estimated that about 300 Weekday, 175 Saturday, and 125 Sunday riders would avoid a transfer they are presently making to complete their trips.

Line 260 – This is the longest local service line at 30 miles from northern Altadena to Artesia Blue Line Station. This has resulted in poor service quality. Line 260 is a Tier I route that attracts about 19,100 weekday, 11,300 Saturday and 8,600 Sunday riders. This is a good performing line with an RPI of 1.096. The proposal is to create two shorter routes that have a small segment of overlapping service, and a limited or rapid bus service that would provide the longer distance travel options. The staff proposal was to operate Line 260 from Fair Oaks/Loma Alta to Atlantic/Beverly. At the suggestion of public commenters and the Gateway Cities sector staff, the revised SGV proposal is to continue Line 260 about ¾ mile south of Beverly to Whittier Bl. Due to the high number of boarding and alighting passengers in this area, the revised proposal will significantly reduce passenger impacts. It is estimated that about 100 weekday, 275 Saturday and 175 Sunday riders may need to transfer to complete their trips.

Line 262 – this is the proposed new service that would replace Line 260 south of East LA College. As this service will be mostly in the Gateway Cities service area, it is proposed that this sector be responsible for scheduling and operating this new line.

Line 361 – this is the limited stop variant for Line 260. Presently only a few trips per day are operated, and only in the weekday peak periods. The original proposal was to either cancel this line, with the implementation of the new Rapid Bus Line 762, or if the Rapid Bus line were not implemented, expand Line 361 service to operate weekdays in both directions from 6 AM to 6 PM.

Because Line 762 is now not recommended for implementation in December 2007, the revised staff proposal is to operate the expanded Line 362 service.

Line 762— This new Rapid bus line was approved by the Metro Board of Directors to operate from Fair Oaks/Colorado to Artesia Blue Line Station. The original start of service was December 2007. How ever, because this new line would operate thru 14 cities and the County of Los Angeles, new contracts and agreements with each jurisdiction must be finalized before signal priority can be implemented. It is now forecast that very few if any of the 96 traffic signals will have signal priority prior to December 2007. As a result, the revised staff recommendation is to defer implementation of this line until a sufficient number of signals are activated for Rapid Bus priority.

Line 780 – This Rapid Bus line provides expedited service between Pasadena, Glendale, Hollywood and Fairfax. This is a moderately good Rapid Line with an RPI of .958. Line 780 is presently attracting about 12,900 weekdays but presently does not offer weekend service. Ridership on this line continues to grow even though no signal priority is available outside of the City of Los Angeles. The staff proposal is to add weekend service on this line between Pasadena City College, and Hollywood/Vine. Though several public commenters requested this weekend service continue west and south to Fairfax and Washington, staff does not recommend this due to operating cost considerations. This extension would add four to five buses. This added cost would require a significant reduction in the intended service level improvement to other SGV lines.

NEXT STEPS

With approval from the Governance Council, staff will begin preparations to implement the recommended service changes on Sunday, December 16, 2007 or later.

ATTACHMENTS

Attachment A: Official Public Hearing Notice

Attachment B: Summary Public Comment & Staff Response

Attachment C: Revised Service Program Line Maps

Attachment D: Summary of Estimated Passenger Impacts

Prepared by: Jon Hillmer, Service Development Manager



NOTICE OF PUBLIC HEARING Los Angeles County Metropolitan Transportation Authority

The Los Angeles County Metropolitan Transportation Authority will hold public hearings in August 2007 to receive community input on proposed modifications to Metro's bus service. Approved changes will become effective December 16, 2007 or later. Details of the hearing dates, times, and locations are listed at the end of this notice.

The upcoming public hearings are being held in conformance with federal public hearing requirements outlined in Section 5307 (d) 1 of Title 49 U.S.C., and public hearing guidelines adopted by the MTA's Board of Directors in 1993, as amended.

Listed below are the service proposals to be considered at the hearings, and the respective service sectors that will host the public hearings. In general, the proposed modifications will improve the efficiency and effectiveness of the public transportation system through a better use of resources. The public can attend any of these hearings and comment on proposals of interest to them.

METRO WESTSIDE/CENTRAL SERVICE SECTOR

LINE/ ROUTE	LINE NAME	PROPOSED SERVICE CHANGE
35-335	Downtown LA - WLA Transit Terminal via Washington Bl	Proposed new line 35-335 operating from Downtown LA (Broadway/Washington) to WLA Transit Terminal. See Line 68-368.
	WLA Tran Terminal - CSULA Via Jefferson BI - City Terrace Dr	Restructure Line 38 to operate from Downtown LA (Grand Station) to WLA Transit Terminal. Incorporate Line 71 service into Line 70
	WLA Transit Terminal - Montebello Via Washington BI - Cesar Chavez Av	Restructure route due to implementation of new Cesar-Garvey Rapid 770. Proposed new line 35-335 operating from Downtown LA (Hill/Venice) to WLA Transit Terminal. Discontinue service from Broadway/Venice to Broadway/1 st . Retain Line 68 service from Broadway/1 st to Montebello Town Center. Cancel Line 368 (see San Gabriel Valley Line 770).
728	Downtown LA - Century City via Olympic Bl	Implement new Olympic Rapid service from Century City to Downtown LA

METRO SAN GABRIEL VALLEY SERVICE SECTOR

LINE/ ROUTE	LINE NAME	PROPOSED SERVICE CHANGE
28	Downtown LA – Century City via W. Olympic Bl	Establish the eastern terminal in Downtown LA
	Downtown LA – Glassell Park via Pasadena Av & York Bl	Extend the route of Line 83 in Downtown LA to terminate Hill St/Venice BI.
	Downtown LA - Eagle Rock via Eagle Rock Bl & Cypress Av	Restructure Line 84 to terminate in Downtown LA at Boadway/1 st . Most Line 84 trips terminating in Downtown LA will become Line 68 at Broadway/1 st St and continue over the route of Line 68 to East Los Angeles College with selected trips continuing to Montebello Town Center.
	Downtown LA - Century City via W. Olympic Bl	Cancel this limited stop service with the implementation of new Olympic Rapid service Line 728
_	Downtown LA – El Monte via Garvey Av	Retain the route of local Line 70 and incorporate Line 71 into this service as an alternate route
	Downtown LA – El Monte via Garvey Av	Cancel this limited stop service with the implementation of new Garvey-Chavez Rapid service Line 770
770	Downtown LA – El Monte via Garvey Av & Cesar Chavez Av	Implement new Garvey-Chavez Rapid service from El Monte to Downtown LA via El Monte Sta., Santa Anita Av, Garvey Av, Atlantic Bl, Chavez Av, Spring St, First St, Grand/Olive to Venice Bl
	El Sereno-Hollenbeck via Soto Av	Extend the route of Line 252 from Huntington Dr. & Monterey Rd. to Lincoln Park via Mercury Av, Sierra St, Lincoln Park Av. to Broadway.
	Altadena – N. Long Beach via Fair Oaks Av & Atlantic Bl	Shorten route of Line 260 by establishing the southern terminal at Atlantic BI & Beverly BI in East Los Angeles
	East Los Angeles to N. Long Beach via Atlantic Bl	Implement new local line between East Los Angeles College and Artesia Blue Line Sta. over the southern portion of the existing Line 260 route.
	Altadena – N. Long Beach via Fair Oaks Av & Atlantic Bl	Cancel this limited stop service with the implementation of new Atlantic-Fair Oaks Rapid service Line 762. If Line 762 is not implemented in Dec. 2007, retain Line 361 and operate this limited stop service on weekdays in both directions from 6 AM to 6 PM
	Pasadena – N. Long Beach Rapid via Fair Oaks Av & Atlantic Bl	Implement new Atlantic-Fair Oaks Rapid service from Fair Oaks/Colorado in Pasadena to Artesia Blue Line Sta. Operate weekdays only from 6 AM to 6 PM
	Pasadena- Glendale- Hollywood-Fairfax	Consider operating weekend service between Pasadena and Hollywood

METRO GATEWAY CITIES SERVICE SECTOR

LINE/ ROUTE	LINE NAME	PROPOSED SERVICE CHANGE
26-51-52-	Los Angeles-Westlake- Compton via Avalon BI, San Pedro St, 7 th St & Virgil Av	Line 52-352 to maintain existing routing with added local service. Line 26 route north of Wilshire BI to be discontinued; Alternative service provided by Dash. Line 51 service to Compton Station replaced by new Line S-3.
	Rosewood-Montecito Heights Downtown Los Angeles-via Broadway & Mercury Av.	South terminal to be located at Harbor Green Line Station. North terminal to be located at Broadway/Lincoln Park Av. Service south of Harbor Station replaced by new Line S-3. Line 46 replaced by new Line S-1. Service between Lincoln Park Av and Monterey Hills terminal to be replaced by extension of Line 252 (see SGV Sector) or by new Line S-2. Owl service south of Harbor Station may be discontinued.
128	Compton-La Mirada via Alondra Bl	Reroute to Cerritos Towne Center. Service between Carmenita Rd and La Mirada Bl replaced by Line 460.
200	Alvarado St	Discontinue Echo Park Av route segment due to low ridership.
270	Norwalk-Monrovia via Workman Mill Rd-Peck Rd	Restructure service in Norwalk, Santa Fe Springs area. Extend route via Santa Fe Springs Rd, Bloomfield Av, Civic Center Way, Norwalk Bl-San Antonio Dr, Firestone Bl, Imperial Hwy, Hoxie Av to Norwalk Green Line Station. Existing route west of Santa Fe Springs Rd to Imperial Hwy discontinued and replaced by other services.
	Downtown LA –Disneyland via Figueroa St-110 Fwy-105 Fwy & 5 Fwy	Reroute line in Norwalk, Cerritos, La Mirada & Fullerton areas. Extend service along Carmenita Rd then via Alondra BI, La Mirada BI, Beach BI and La Palma Av. Existing route via 5 Fwy & surface streets between Carmenita Rd & Western Av discontinued. Service to Fullerton Park-Ride discontinued. Route to rejoin 5 Fwy to Disneyland at La Palma Av & Brookhurst St.
	Lincoln Heights-Montecito Heights-Cypress Park Shuttle	New line to operate between North Broadway & Heritage Square Station via Griffin Av, Ave 43, Figueroa St, Pasadena Av & Ave 37
	Lincoln Heights-El Sereno- Monterey Hills Shuttle	Option 1: Operate as community shuttle between North Broadway and Monterey Hills terminal. Option 2: Extend Line 252 from Monterey Hills terminal to North Broadway (see SGV Line 252).
	Harbor Station-Compton Blue Line Station Shuttle	New line to operate between Harbor Green Line Station and Compton Blue Line Station via Figueroa St, 117 th St, Broadway, El Segundo Bl, Main St, Rosecrans Av, San Pedro St, and Compton Bl.

WESTSIDE / CENTRAL SECTOR

August 8, 2007, 5 PM La Cienega Tennis Center 325 So. La Cienega Bl Beverly Hills

GATEWAY CITIES SECTOR

August 7, 2007, 7 PM Norwalk Arts & Sports Center 13200 Clarkdale Av Norwalk August 9, 2007, 5 PM The Gas Company 9240 Firestone Bl Downey

SAN GABRIEL VALLEY SECTOR

August 13, 2007, 6 PM San Gabriel Valley Sector Office 3369 Santa Anita Av El Monte

Additional details about these proposals will be available for public review after July 16 2007. To obtain this information contact the address listed below, or visit your nearest Metro customer relations center. Information can also be accessed at: www.metro.net

These proposals may be approved in whole or in part at a date following the public hearings. Approved changes may also include other alternatives derived from public comment. Interested members of the public are encouraged to attend the upcoming hearings and provide testimony on any service change proposal (public comment will not be restricted to only bus routes operating in one geographical area). All public comment received will be forwarded to the responsible Sector Governance Council, and considered prior to taking action on the service change proposals. Persons unable to attend the hearings may submit written testimony postmarked through August 13, 2007. All written testimony should be addressed to:

Metro Customer Relations One Gateway Plaza, 99PL4 Los Angeles, CA 90012-2932 Attn: Dec. 2007 Service Changes

Comments can also be sent via e-mail with, "December 2007 Service Changes", as the subject to:

customerrelations@mta.net Facsimile at: 213-922-9594

Upon request, foreign language translation, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please telephone (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday.

ATTACHMENT B

TABULATION OF PUBLIC COMMENTS ON SGV PROPOSED SERVICE CHANGES FOR DEC. 2007 VIA MAIL, E-MAIL, PHONE, OR OTHER REMOTE MEANS

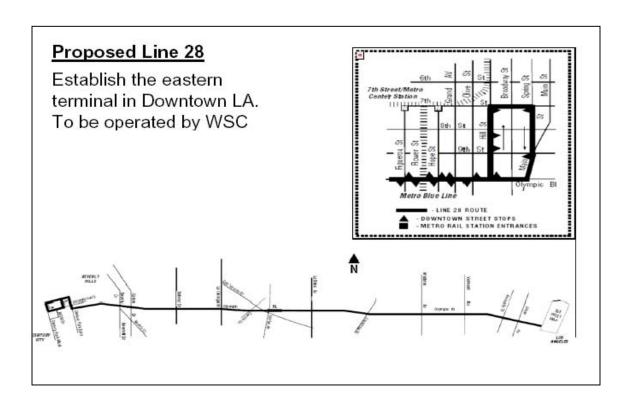
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	Name	Media	Date	28 Yes No	83 Yes No	84 Yes No	328 Yes No	70 Yes No	370 Yes No	770	252 Yew No	260 Yes No	262 Yes No.	361 Yes No	762 Yes No.	780 Yes	0 No	Δlte	ernative Recommendations
	Wanda, Brian	e-mail	7/19/07		103 110	100 110	103 110	103 110	103 110	103 110	1011110	X	X	X	103 110	100	140	7 (10)	
	Raymond, Dang	e-mail	7/25/07													Х			
	Hearring, Chet	e-mail	7/26/07			х					X							Х	Extend Line 252 to Highland Park Gold Line Sta.
4	Tovar, Jess	e-mail	8/2/07				X			X					Х				
5	Wright, Jerad	e-mail	8/6/07												Х	X		Х	Extend Line 260 to Whittier BI
6	Barragn, Luz	letter	7/31/07	Х		х												Х	Does not like shortening lines 28 or 84
7	Mcfaden, Shelagh	e-mail	8/13/07													Х		Х	Also extend Line 780 to Fairfax/Wilshire
8	Comstock, Jeffery	e-mail	8/13/07													Х		Х	Also add service to 9pm on weekdays
9	"JayJay1040"	e-mail	8/9/07	Х	Х	x		x		Х	х	x	Х	Х		Х		Х	Extend Line 84 to Venice Bl.; extend Line 252 also to Slauson;
10	Marin, Delia	e-mail	8/8/07												Χ			Х	Run 762 at least to 7pm
11	Coleman, Dwayne	letter	8/13/07													х		Х	Also extend Line 780 along Fairfax
			Oppose Support	1	1	0	1	1	0	2	1	2	2	2	2	6	0	6 21	Total Opposing Total Supporting
		Total	Comments		1 0	0 3	1 0	1 0	0 0	2 0	1 1	2 0	2 0	2 0	2 1	6	0	27	Total Comments
				28 Yes No	83 Yes No	84 Yes No	328 Yes No	70 Yes No	370 Yes No	770 Yes No	252 Yew No	260 Yes No	262 Yes No	361 Yes No	762 Yes No	780 Yes	No		TOTAL
				Support Oppose				Support Oppose				Support Oppose					6 0	21 6	Support Oppose

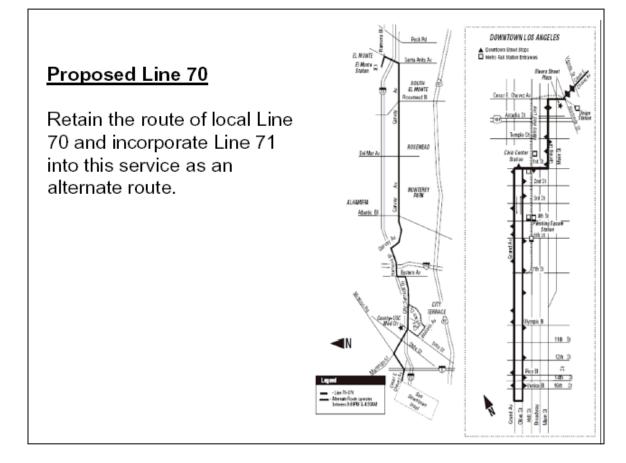
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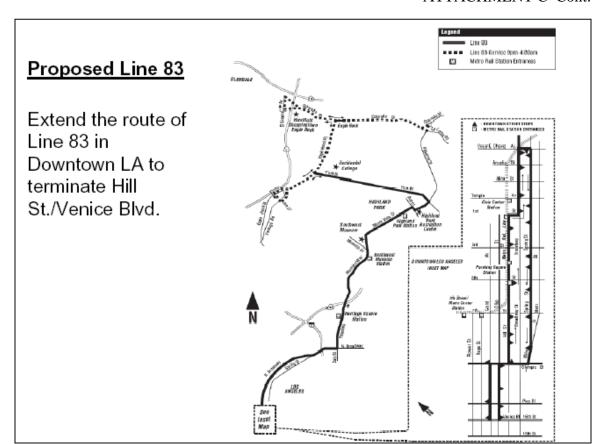
TABULATION AND SUMMARY OF PUBLIC COMMENTS MADE AT SGV PUBLIC HEARING ON AUGUST 13, 2007

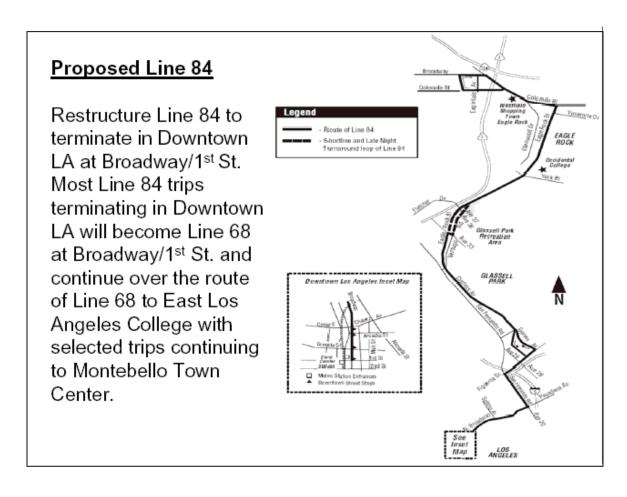
		W. Olympic/N. LA Rapid 728 Garvey/Chavez Rapid Lincoln															
			W. Oly	•	kage	JIG 720		0 Packa		Park	Atlai	762 Package		Holly			
			28	83	84	328	70	370	770	252	260	262	361	762	78	30	
	Name	Summary of Public Comments at Hearing	Yes No	Yes No	Yes No	Yes No	Yes No	Yes No	Yes No	Yes No	Yes No	Yes No	Yes No	Yes No	Yes	No	SGV Staff Response
1	Willey, Claude	Supports rapid service on Atlantic and Weekend service on Rapid 780												x	x		As little if any of the signal priority system along the route of Line 762 will be working by Dec. 07 SGV state recommends deferring this Line 762.
2	Song, Dae-	Opposes all proposed changes. Metro needs to mitigate transfers, consider rider's civil rights	x	X	X	x	X	X	v	X	X	x	x	v		x	Staff is proposing to extend some routes to minimize transfers. While the number of transferring passengers will increase, service levels will be improved to minimize wait times.
		Supports Rapid service on Line 770	^	^	_^	_^	^	^	X	^	_^	^	^	^		^	Agree
	Feldman, Marc	Changing line number from 84 to 68 can be confusing													х		Line 83 & 84 currently change line numbers to/from Line 28 & 328 at Figueroa and Olympic.
5	Fung, Hank	Keep downtown owl connections. Stop Line 84 at Chavez & Broadway due to traffic. Take 38 to Convention Ctr. Extend Line 252 to cover both S 1 & S-2. Extend Line 762 to Artesia Sta. or to a Green Line Sta. and run after 7 pm. Extend Line 780 weekends to West LA Trans. Ctr.						x	x						x		The service plan will maintain the owl connections. Further shortening Line 84 to Chavez will increase the number of transfers. Line 38 is a WSC Line. SGV staff agrees with further extending Line 252 to cover Griffin Av. SGV staff is proposing to deferring Line 762. Extending Line 780 weekend service to Fairfax is too expensive at this point in time.
•	Fortin,	Buses changing line numbers can be confusing. Supports Line 780 weekend service.													х		Line 83 & 84 currently change line numbers to/from Line 28 & 328 at Figueroa and Olympic.
	Angela	Metro Bus Operators are much better then Foothill Operators. Buses changing line numbers can be confusing. Supports Line 780 weekend													^		Line 83 & 84 currently change line numbers to/from
	Griffith, Mary Freedman, Alek	service. Extend Line 780 to Wilshire or West LA Trans. Ctr. Line 780 on weekdays needs more service due to loads.													х		Line 28 & 328 at Figueroa and Olympic. Extending Line 780 weekend service to Fairfax is too expensive at this point in time. Service levels during weekdays will be evaluated.
9	_	Make Line 71, 24 hrs. Line 260 needs late night service to the south															Evening and late night service will be maintained at present levels unless high ridership warrants improvements.
10	Anderson, Randy	Do not cut Line 260 due to the number of transfers it will cause.									x	X					Line 260 is nearly 30 miles long. This results in poor service quality and on-time performance for all Line 260 riders. Staff's revised service plan is to extend Line 260 to Whittier Bl. to significanly reduce the number of transfers needed.
11	Wright, Wayne	Keep Line 83/84 owl service. Extend Line 83 to Eagle Rock Plaza. Add a stop to Line 780 at Eagle Rock Plaza.													x		Line 83 to Eagle Rock Plaza would duplicate Line 84 serice and add cost. The addition of a Rapid Bus sto at Eagle Rock Plaza was evaluated and not implemented due to low ridership and time delays to Line 780.
12	Rubin, Ken	Extend Line 780 to West LA Trans. Ctr.													х		Extending Line 780 weekend service to Fairfax is too expensive at this point in time.
			0 1	0 1	0 1	0 1 328	0 1	1 1 370	2 1 770	0 1 252	0 2 260	0 2 262	0 1 361	1 1 762	7	1	
			Yes No	Yes No	Yes No	Yes No	Yes No	Yes No	Yes No	Yew No	Yes No	Yes No	Yes No	Yes No	Yes	No	Totals
			Support				Suppor			0	Suppor				7	7	11
			Oppose	4			Oppose	3		1	Oppose	6			1		15

METRO SAN GABRIEL VALLEY REVISED DECEMBER 2007 SERVICE PLAN







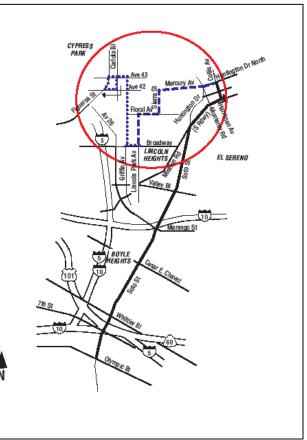


Proposed Line 252

Extend the route of Line 252 from Huntington Dr.& Monterey Rd. to Lincoln Park via Mercury Ave., Sierra St., Lincoln Park Ave. to Broadway.

Revised Proposal

Extend this route further to Ave. 43 and Figueroa St. to replace the Griffin Ave. segment of Gateway Cities Line 46.

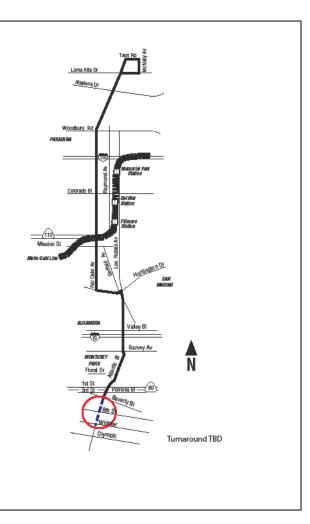


Proposed Line 260

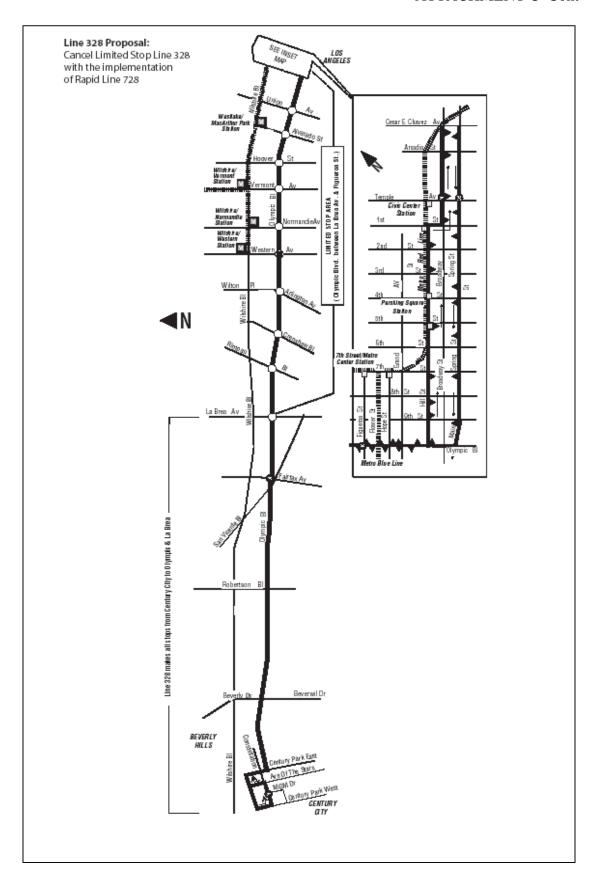
Shorten route of Line 260 by establishing the southern terminal at Atlantic Bl. & Beverly Bl. in East Los Angeles.

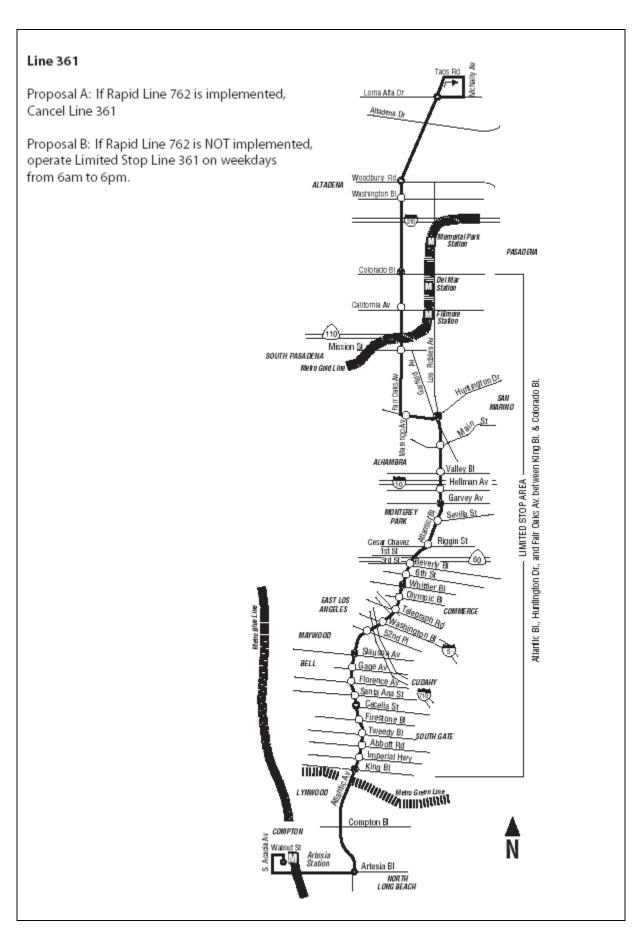
Revised Proposal

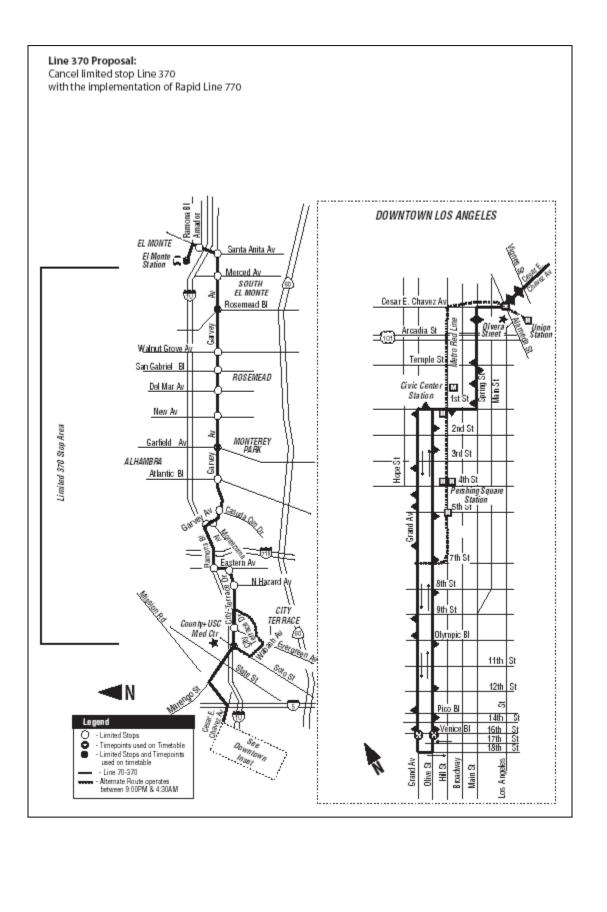
Extend route further south about 3/4 mile to Whittier Bl. to reduce the number of passenger transfers.



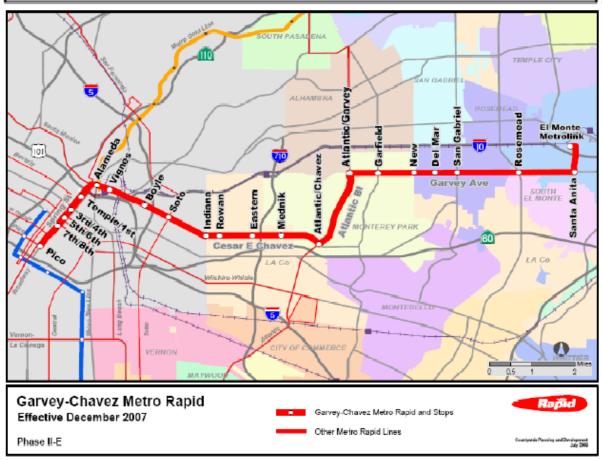
MONTEREY PARK Ro<u>ral Dr</u> **Proposed Line 262** Cesar Chavez Implement new local line Whittier Bi (To Las Angalas) Me tro Bloe Line EASTLOS between East Los Angeles ANGELES CON MERCE College and Artesia Blue Line Station over the southern portion of the Florence Av existing line 260 route. SOUTH BATE mperial Hwy (18) Michigan Metro Gress Livo Metro Gress Livo (To Norwalk) LYMWOOD Alondra Bl Artesia Bl NORTH LONG BEACH

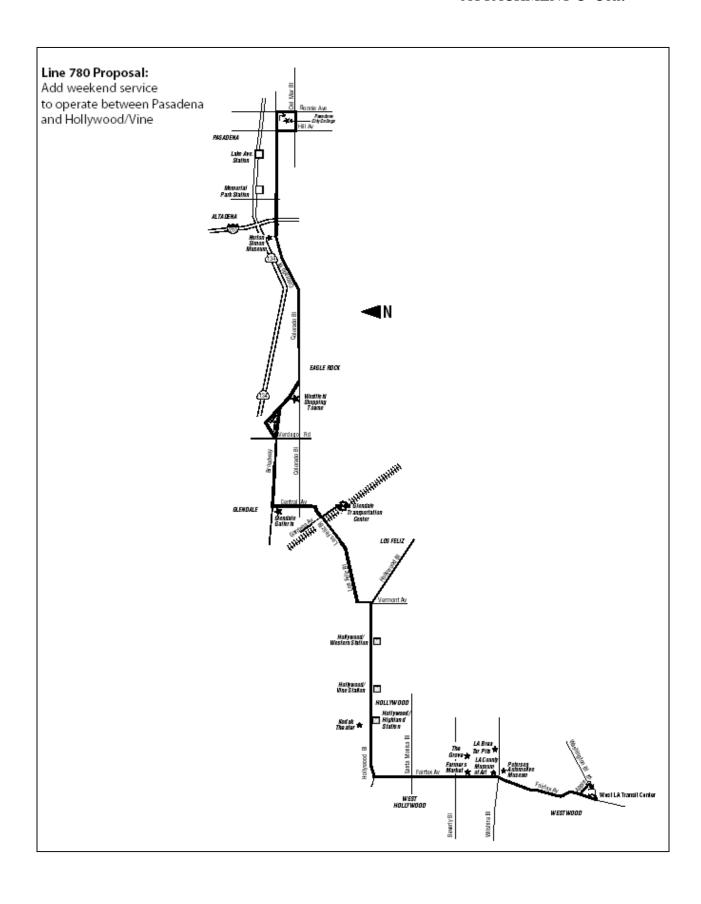












ATTACHMENT D

METRO SAN GABRIEL VALLEY AUGUST 2007 PUBLIC HEARING BUS LINES ESTIMATED PASSENGER IMPACTS FOR THE <u>SGV STAFF REVISED PROPOSAL</u>

			Existing L	ine Tota	Ridersh	ip				Estimated Ridership Impacts	
	Line	Line Name	Droposal	Week day	Sat.	Sun.	Annual	Week day	Sat.	Sun.	Nature of Impacts
g 55	LIIIC	Downtown LA - Century City via W	Proposal	uay	Jut.	Juli.	Ailidai	uay	Jat.	Juli.	Nature of Impacts
pactin Lines (28	Olympic	Establish the eastern terminal in Downtown LA	8,728	12,186	8,372	3,344,858	(1,474)	(1,075)	(538)	Transfer in downtown LA
ackage (Impa and WSC Li	83	Downtown LA - Glassell Park via Pasadena & York	Extend the route in Downtown LA to terminate Hill/Venice	7,149	5,219	3,586	2,302,362	0	0	0	Included in Line 28 above
W. Olympic Rapid Bus Package (Impacting SGV Lines 28, 83, 84 & 328 and WSC Lines 65 & 728)	84	Downtown LA - Eagle Rock via Eagle Rock & Cypress	Restructure Line 84 to terminate in Downtown LA at Boadway/1 st . Most Line 84 trips will become Line 68 at Broadway/1 st St	7,260	5,287	3,632	2,336,920	(1,561)	(1,137)	(781)	Transfer in downtown LA
ympic Ra ines 28, 8								(1,500)	0	0	1-4 min. longer trip time for psgrs. at non-rapid stops
W. Olj SGV L & 728)	328	Downtown LA - Century City Limited via W. Olympic	Cancel this line with the implementation of new Olympic Rapid service Line 728	7,990	0	0	2,037,450	6,310			1-8 min. faster trip time with 728 rapid
age k 770 and	70	Downtown LA - El Monte via Garvey	Retain the route of Line 70 & add Line 71 as an alternate route	13,211	12,344	8,865	4,524,863	0	0	0	No change in Line 70 route
Packa , 370 &								(1,459)	0	0	Transfer 1-4 min. longer trip time for psgrs. at non-rapid stops
vez Rapid V Lines 70 71)	370	Downtown LA - El Monte Limited via Garvey Av	Cancel this limited stop service with the implementation of new Garvey-Chavez Rapid service Line 770	2,534	0	0	646,170	2,075	0	0	1-5 min. faster trip time with 770 Rapid
Garvey-Chavez Rapid Package (Impacting SGV Lines 70, 370 & 770 and WSC Line 38/71)	770	Downtown LA - El Monte via Garvey & Chavez	Implement Garvey-Chavez Rapid service from El Monte to Down-town LA via Garvey, Atlantic, Chavez, & Grand/Olive to Venice	0	0	0	0	4,500	0	0	1-5 min. faster trip time for Line 68 psgrs. able to use Line 770 Rapid
	252	El Sereno - Hollenbeck via N. Soto	<u>REVISED</u> Extend the route of Line 252 from Huntington/Monterey to Figueroa & Av. 43 via Mercury, Sierra, Lincoln Park, Broadway, Griffin and Av. 43 to Figueroa	3,009	1,102	1,215	894,916	300	175	125	Remove transfer
ackage 52)	260	Altadena - N. Long Beach via Fair Oaks & Atlantic	REVISED Shorten route of Line 260 by establishing the southern terminal at Atlantic & Whittier in East LA	7,470	4,600	3,500	2,347,050	(100)	(275)	(175)	Transfer
Fair Oaks Rapid Bus Package SGV Lines 260, 361 & 762)	262	East Los Angeles to N. Long Beach via Atlantic	Implement new local line between East LA College and Artesia Blue Line Sta. over southern route of Line 260.	10,660	6,670	5,060	3,358,620				
r Oaks Ra	361	Altadena to N. Long Beach Limited via Fair Oaks & Atlantic	REVISED Retain Line 361 & operate this service on weekdays in both directions from 6 AM to 6 PM	960	0	0	244,800	2,500			1-5 min. faster trip times for midday & off peak direction Line 260
Atlantic - Fair (Impacting SG)	762	Pasadena-N. Long Beach Rapid via Fair Oaks & Atlantic	REVISED Defer implementation of Rapid Line 762 until a significant percentage of the signal priority system is operable	0	0	0	0				4,000 psgrs. could save 1-12 min. with faster trip time for line 260 & 361 IF Line 762 can be implemented
	780	Pasadena-Glendale-Hollywood- Fairfax	Consider operating weekend service between Pasadena and Hollywood only.	12,878	0	0	3,283,890		6,500	5,500	1-10 min. faster trip time for Sat. & Sun. line 180/181
	Source: 3	Brd Otr. FY 07 Line Performance Inde	y v	81,849	47,408	34,230	25,321,898	9,591	4,189	4,131	

METRO SAN GABRIEL VALLEY AUGUST 2007 PUBLIC HEARING BUS LINES ATTACHMENT D Cont. SERVICE LEVELS AND ROUTE LENGTH METRO SAN GABRIEL VALLEY HEARING LINES Line Performance Data Existing Average Service Levels (min.) Proposed Average Service Levels (min.) Net Ann. Prop. Perf-Psgrs. / Subsidy / Annual Proposed RSH Route Route ormance Net Marginal Mid-Day Line Line Name Week day Mid-Day Sat. Sun. day Sat. Sun. Miles Miles Rev. Hr. **RSH** Annual RSH Index* **Boarding** Change Cost Change Downtown LA - Century City via W. W. Olypic Rapid Bus Package (Impacting SGV Lines 28, 83, 84 & 328 and WSC Lines 65 & 728) 15 8 10 10.5 15 8 10 10.9 0.964 54.6 \$1.55 189,917 50.000 -139,917 -\$10,493,775 28 6 6 Downtown LA - Glassell Park via Pasadena & York 8 15 20 9.8 8 15 15 20 10.8 see Line 28 see Line 28 see Line 28 see Line 28 40,000 40,000 \$3,000,000 83 16 Downtown LA - Eagle Rock via Eagle Rock & Cypress 15 15 20 see Line 28 40,000 40,000 \$3,000,000 8 15 16 20 10.3 8 9.2 see Line 28 see Line 28 see Line 28 Downtown LA - Centruy City Limited via W. Olympic NS see Line 28 see Line 28 see Line 28 see Line 28 6 15 NS NS 10.5 NS NS NS 0.0 0 0 \$0 Garvey-Chavez Rapid Package (Impacting SGV Lines 70, 370 & 770 and WSC Line 38/71) Downtown LA - El Monte via 12 11 15 12 12 17.5 1.091 52.7 \$1.62 97,440 95.000 -2.440-\$183.000 Garvey 12 12 16.1 12 Downtown LA - El Monte Limited via Garvey Av NS see Line 70 see Line 70 see Line 70 see Line 70 12 NS NS NS 16.1 NS NS NS 0.0 0 0 \$0 Downtown LA - El Monte via Garvey & Chavez 0 12 15 NS NS 16.3 TBD TBD TBD 40.000 40.000 \$3.000.000 El Sereno - Hollenbeck via N. Soto 30 7.1 0.835 57.0 \$1.46 13,165 20 30 30 30 5.0 20 30.0 30 20.000 6,835 \$512,625 Atlantic - Fair Oaks Rapid Bus Pagage (Impacting SGV Lines 260, 361 & 762) Altadena - N. Long Beach via Fair 7 58 102,954 Oaks & Atlantic 15 15 29.7 15 20 15 15 14.9 1.096 \$1.43 40.000 -62,954 -\$4,721,550 15 East Los Angeles to N. Long see Line Beach via Atlantic 15 0 20 15 see Line 260 260 see Line 260 35.000 35,000 \$2,625,000 15 15.4 Altadena to N. Long Beach Limited see Line via Fair Oaks & Atlantic 20 NS NS NS 23.8 15 20 NS NS 17.8 see Line 260 260 see Line 260 see Line 260 30.000 30,000 \$2,250,000 Pasadena-N. Long Beach Rapid via Fair Oaks & Atlantic NS NS NS NS 0.0 TBD TBD **TBD** 0 0 Pasadena-Glendale-Hollywood-Fairfax 15 0.958 55.2 \$1.52 59,492 780 10 15 NA NA 22.7 10 20 20 22.7 69.000 9.508 \$713,100 459,000 -3,968 -\$297,600 462,968

Cost is based on marginal rate of \$75/vsh

Note: