

# UFS / TAP Update

Item # 15 EMAC  
Item # 28 OPS

## Executive Management & Audit Committee Operations Committee



October 18, 2007



# 1. Metro's Equipment Contract with Cubic

- In process of closing out the base contract
- Testing of sales device and pilot launch of 1,000 Metro Monthly Passes in progress with Foothill Transit, LADOT and Metro Wilshire Customer Center



## 2. Muni Equipment Contract with Cubic

- **Santa Clarita completed installation of equipment successfully**
- **Culver City next to install in January**
  - Metro and Booz Allen supporting
  - Will be first Muni to convert Metrocard to TAP
- **Receive & File Board Report details the status of all Munis on contract for TAP**



### 3. Cubic Regional Central Computer

- **Regional Central Computer in testing phase at Cubic San Diego laboratory**
- **Booz Allen providing technical oversight to ensure regional operation**
- **Cubic will begin testing with Metro and Muni operators in Spring 2008**



## 4. Metro's TAP Contract with ACS

- **ACS has launched support of TAP at new 707 Wilshire Boulevard facilities**
- **1.866.TAPTOGO is regional number**
- **Currently, they assist I-TAP, A-TAP and B-TAP customers**
- **They are also assisting the 1,000+ pilot of the first Metro Monthly Passes on TAP**
- **Testing interface to Cubic Central Computer to begin next month.**



# 5. Status of Director Fasana Motion

- **Retiree and Dependent badge conversions to TAP has been completed**
  - HR to distribute to staff and retirees
- **Metro Annual and Business Passes have exceeded conversion of original 2,000 flash passes**
  - Now over 5,000 A-TAP and B-TAP passes (220 accounts)
- **Metro Mail Customers**
  - Conversion suspended during Fare Restructuring May – July 2007
  - Work has resumed to confirm database of Metro products that can “migrate” to TAP
- **Metro Corporate Customers**
  - Current “pilot” with Foothill, LADOT & Metro Wilshire will be an important test of Metro Corporate migration to TAP
  - Also considering limited use “paper” smart card options
- **Develop Schedule of conversion of all remaining Metro passes and fare products**



# Gating Analysis Status

- **Booz Allen has completed preliminary findings of the Gating Study.**
- **To finalize this Gating Study, the results of the current Fare Evasion Study now in process will be used to ensure quantities and types of gates will support fare evasion mitigation.**
- **Transit security features are also being explored to enhance barrier gate performance beyond fare evasion mitigation.**

# Next Steps

- **Cubic Base Contract close-out Expected by January 2008**
- **Develop Schedule of Regional Program Roll-out including future Muni installations beyond Spring 2008**
- **Continue to work with VISA, MasterCard, and banking institutions on revenue generation and TOD projects.**







# TAP Regional Schedule

