

Los Angeles County
Metropolitan Transportation Authority

2008 Governance Council Meet and Confer

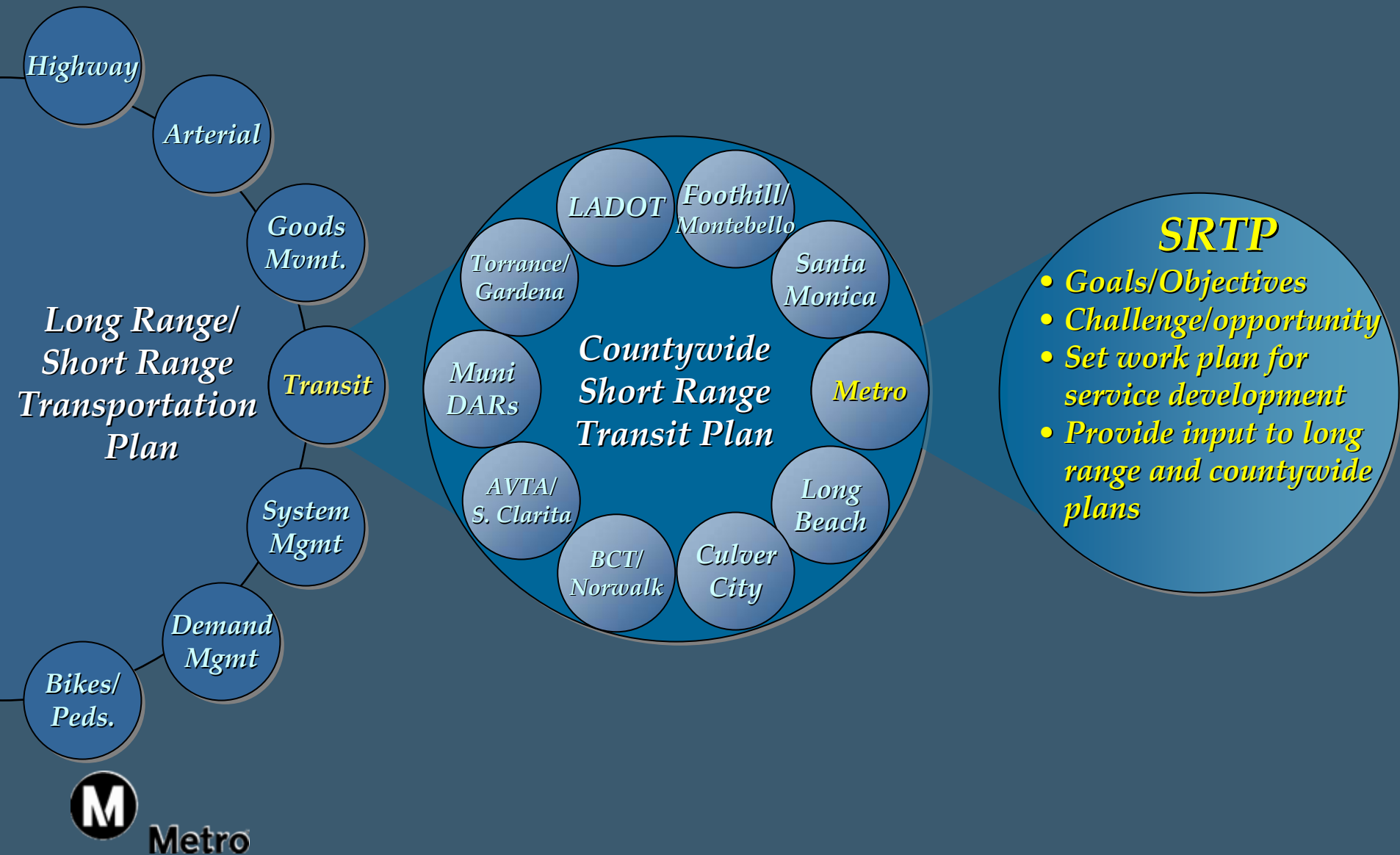
Service Planning Department

August 20, 2008



Metro

Metro Short Range Transit Plan



Common Challenges/Opportunities

- Lack of parking capacity at park-ride lots
- Bus/rail interface planning
- Service reliability
- Capacity at operating facilities
- Sector Autonomy

Proposed Indicators

- **AVAILABILITY**
 - Accessibility
 - Connectivity
 - Span of Service
- **QUALITY**
 - On Time Performance
 - Headway Variance
 - Customer Complaints
- **QUANTITY**
 - Frequency
 - Load Factor
- **EFFECTIVENESS**
 - Boardings per Service Hour
 - Cost per Passenger Mile

