



**Metro**

Los Angeles County  
Metropolitan Transportation Authority

One Gateway Plaza  
Los Angeles, CA 90012-2952

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**REVISED**  
**OPERATIONS COMMITTEE**  
**APRIL 16, 2009**

**SUBJECT: PROPOSED CHANGES TO METRO BUS SERVICE**

**ACTION: APPROVE PROPOSED CHANGES TO TIER 1 BUS SERVICE**

**RECOMMENDATION**

Approve service changes to Tier 1 bus lines scheduled to be implemented in June 2009.

**ISSUE**

The existing Service Sector Governance Council Policy states that service changes to Tier 1 bus lines must be reviewed and approved by the Board of Directors prior to implementation. The Sector Governance Councils have reviewed and approved the proposed service changes for June 2009, and staff is now seeking board approval to implement the changes as scheduled.

**POLICY IMPLICATIONS**

The review process was conducted in accordance with the Service Sector Governance Council Policy, and ensures that the proposed service changes are consistent with Metro's Operating Budget, agency plans, agency policy and federal requirements.

**OPTIONS**

The Board may decide to approve a subset of the recommended changes or not to approve the recommended service changes. However, this is not recommended as the proposals have been reviewed and approved by the Sector Governance Councils, and lack of approval would have a negative impact on the FY 10 Operating Budget.

**FINANCIAL IMPACT**

The proposed changes have been included in the FY10 proposed budget and are consistent with the FY08 Ten-Year Forecast. If not implemented as presented, service enhancements proposed would either not be implemented, or would require additional resources to be implemented. The impact would vary according to the specific proposals that were not approved.

## DISCUSSION

In preparation for the June 2009 Service Change, our Service Sectors developed proposed modifications to bus lines operating within their service area. The goal of the program is to ~~implement the new Metro Silver Line 910~~, restructure service on three local lines and one Metro Rapid Line for the Eastside Gold Line Extension Bus Rail interface, restructure service in the North East San Fernando area, and perform maintenance to underperforming lines. Implementation of the new Metro Silver Line 910 was also considered for implementation in June 2009. However, due to the issues described below we proposed to defer approval of this change until December 2009 service changes. The changes being proposed for June 2009 include modifications to ~~21 of our Tier 1 bus routes, and 14 Tier 2 & 3~~ the lines as listed in Attachment A. A summary of changes for Tier 1 Lines is as follows:

- **Metro Silver Line 910:**

The South Bay and San Gabriel Valley Service sectors approved implementing the ~~Implement~~ new Bus Rapid Transit (BRT) Silver Line 910, along the I-10 and I-110 connecting the El Monte Transit Center and Artesia Transit Center. Metro Silver Line 910 would replaces existing Line 444 and Line 446/447 from Artesia Transit Center to downtown Los Angeles via Harbor Transitway and Lines 484 and 490 from El Monte Transit Center to downtown Los Angeles via El Monte Busway. The local segments of Lines 444, 446/447 and 484, 490 would ~~will~~ continue to operate along the same routing, but ~~will~~ be renumbered as 344, 246 and 184 and 190 respectively.

While this service change has been approved through public hearings by the South Bay and San Gabriel Valley Governance Councils, we propose to delay Board approval until December 2009 service changes given the following reasons:

- Concerns about our fare policy related to the Metro Silver Line and implications to other similar services
- Opportunities to achieve revenue hour savings from the restructure to address the FY10 Structural deficit
- Review integration with Foothill and Metrolink

- **Gold Line Extension Bus Rail Interface:**

Restructure service on Line 30 Pico/Rimpau, Metro Rapid Line 730 Downtown LA-Pico/Rimpau, Line 68 Downtown LA via Cesar Chavez, and Line 287 Montebello Town Center-Sierra Madre Villa to reduce duplication with the Gold Line Eastside Extension on 1<sup>st</sup> St and to provide direct bus connections at new rail stations. Additional Tier 2 & 3 service changes will be made to better connect bus and rail services.

- **Service Restructuring in the North East San Fernando Area:**

Combine northern segment of Metro Rapid Line 724 Sylmar Station-North Hollywood Station with Metro Rapid 794 Downtown LA-Burbank to extend line to Sylmar Station. Shorten Line 94 Downtown LA-Sylmar Station to terminate in Sun Valley and reallocate resources to Metro Rapid Line 794. Remaining segment of Metro Rapid 724 south of Sun Valley will be reallocated to improve service on Metro Local Line 224.

- Other Service Changes:
  - 1) Reallocate Service Based on Demand:
    - a. Improve service on Line 14 Downtown LA-Beverly Hills with resources from Metro Rapid Line 714.
    - b. Implement two-way Owl service on Avalon Bl on Line 51 Avalon/San Pedro St. and discontinue one-way Owl service on Central Ave on Line 53 Downtown LA-CSU Dominguez Hills via Central Ave.
    - c. Reallocate weekend service from Metro Rapid Line 711 Inglewood Transit Center-Bell Gardens to Line 111.
    - d. Adjust service levels on Metro Rapid Line 704 Downtown LA-Santa Monica and consider short line terminal at Santa Monica/Sepulveda.
    - e. Adjust service levels on Metro Rapid Line 920 Vermont/Wilshire Red Line Station-Santa Monica and consider short line terminal at Wilshire/Westwood.
  - 2) Service Restructure:
    - a. Shorten Line 207 Hollywood/Western Station to new north terminal at Sunset & Western.
    - b. Discontinue route segment east of Santa Fe Ave on Line 105 West Hollywood-Vernon. Line 611 will provide alternative service along the affected corridor.
    - c. Extend Line 487 Sierra Madre Villa Station-Downtown LA from the Sierra Madre Gold Line Station via the Line 287 route segment to El Monte Station.

Consistent with Federal requirements and agency policy, the proposals have been reviewed by the public during hearings held the week of February 09, 2009 and have subsequently been approved by their respective Governance Councils.

### **NEXT STEPS**

With Board approval, the service changes will be effective June 28, 2009. Staff will notify customers with on-board brochures describing service changes. Also, new timetables with schedule and route modifications will be available on Metro buses in early June.

### **ATTACHMENTS**

A. Tier 1 Bus Service Changes Proposed for June 2009

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METRO WESTSIDE/CENTRAL SERVICE SECTOR

LINE	LINE NAME	Line Type	PROPOSED SERVICE CHANGE
14	Downtown LA – Beverly Hills via Beverly Bl	Tier 1	Improve service from Line 714 resources
30-31	Pico/Rimpau – Monterey Park via Pico Bl & East 1st St	Tier 1	Restructure service for the Eastside Gold Line Extension Bus Rail interface. Line 30 is proposed to terminate at Dozier/Rowan terminal. Remainder of the service (on Hammel St and Floral Dr) is proposed to be served by restructuring of Line 287. Reduce service frequency on First St. between Alameda St. and Atlantic Bl.
220	West Hollywood - Culver City via Robertson Bl	Tier 3	Operate 60 to 65 minute headways all day but not until Culver City adjusts its Line 7 in late summer.
704	Downtown LA – Santa Monica via Santa Monica Bl Rapid	Rapid	Adjust service levels. Consider short line terminal at Santa Monica/Sepulveda
714	Downtown LA – Beverly Hills via Beverly Bl Rapid	Rapid	Adjust service levels and reallocate resources to local Line 14
730	Downtown LA - Pico/Rimpau via Pico Bl Rapid	Rapid	Restructure service for the Eastside Gold Line Extension Bus Rail interface. Propose downtown terminus to end at the Little Tokyo/Arts District Station.
920	Santa Monica– Wilshire/Vermont via Wilshire Bl Rapid Express	Rapid Express	Adjust service levels. Consider short line terminal at Wilshire/Westwood

**METRO SAN FERNANDO VALLEY SERVICE SECTOR**

<b>LINE</b>	<b>LINE NAME</b>	<b>Line Type</b>	<b>PROPOSED SERVICE CHANGE</b>
94	Downtown LA- Sylmar Station via San Fernando Rd	Tier 1	Shorten route to terminate in Sun Valley and reallocate resources to extend Line 794 to Sylmar Station.
224	Olive View Medical Center- Universal City Station via San Fernando Rd, Lankershim Bl	Tier 2	Maintain existing route and improve service levels.
724	Sylmar Station-North Hollywood Station via San Fernando Rd, Lankershim Bl Rapid	Rapid	Discontinue entire line and reallocate resources to Lines 224 and 794.
794	Downtown LA-Burbank Station via San Fernando Rd, Brand Bl Rapid	Rapid	Extend route from Burbank to Sylmar Station; Reroute from Brand Boulevard to San Fernando Road; Reduce service levels and apply savings to fund route extension.

**METRO GATEWAY CITIES SERVICE SECTOR**

<b>LINE</b>	<b>LINE NAME</b>	<b>Line Type</b>	<b>PROPOSED SERVICE CHANGE</b>
51	Hollywood- Compton- Artesia Transit Center via Avalon Bl	Tier 1	Implement two-way Owl service on Avalon Bl by reallocating resources from Central Ave, a low demand corridors, to Avalon Bl, a higher demand corridor.
53	Downtown LA - CSU Dominguez Hills via Central Av	Tier 1	Discontinue one-way Owl service on Central Av and reallocate those trips to Avalon Bl-San Pedro St to provide new two-way Owl service along those corridors.
105	West Hollywood-Vernon via La Cienega Bl - Vernon Av	Tier 1	Discontinue route segment east of Santa Fe Av. Line 611 to provide alternative service along the affected corridors.
128	Compton Station - La Mirada via Alondra Bl	Tier 3	Reroute to Cerritos Towne Center. Alternative service along Alondra Bl between Carmenita Rd and La Mirada Bl provided by Line 460.
254	Boyle Heights - 103rd St Station via Lorena St - Boyle Av	Tier 3	Reroute line to serve the Metro Gold Line Indiana Street Station.

**METRO SAN GABRIEL VALLEY SERVICE SECTOR**

<b>LINE NAME</b>		<b>Line Type</b>	<b>PROPOSED SERVICE CHANGE</b>
<b>68</b>	Downtown Los Angeles - Montebello via Cesar Chavez AV	Tier 1	Discontinue route segment from Riffin St. and Atlantic Bl. to Montebello Town Center, replaced by an extension of Line 287 from Montebello Town Center to Atlantic Bl., continue on via Floral Dr. and Rowan Av. to the Indiana Gold Line Station.
<b>177</b>	La Canada - Sierra Madre Villa via I-210, California Bl and Walnut St	Tier 3	Operate in the peak direction of travel only (west in the AM, east in the PM) from Sierra Madre Villa Station to JPL. Mid-day service will be provided from JPL to PCC.
<b>256</b>	Commerce - Altadena via Eastern Av & Hill Av	Tier 3	Cancel portion between Highland Park Station and Commerce should a municipal operator agree to operate the service. The remaining portion between Highland Park Station and Altadena will be operated by Metro. Metro will operate the entire line if no municipal operator is found to operate the service south of Highland Park Station.
<b>287</b>	Montebello Town Center - Sierra Madre Villa Station	Tier 2	Extend west from the Montebello Town Center to the Indiana Gold Line Station, providing service on the Line 30 route portion on Floral Dr. and Rowan Av. The route portion from the Sierra Madre Gold Line Station south to El Monte Station will be replaced by Line 487.
<b>484</b>	Pomona - Downtown LA via Valley Bl & El Monte Busway	Tier 2	<del>The route portion from El Monte Station to Downtown Los Angeles will be replaced by the Dual Hub BRT. Existing route east of El Monte not affected, but will be renumbered Line 494.</del>
<b>487</b>	Sierra Madre Villa Station - Downtown LA via San Gabriel Bl & El Monte Busway	Tier 2	Extend from the Sierra Madre Gold Line Station over the Line 287 route segment to El Monte Station.
<b>490</b>	Pomona - Downtown LA via Ramona Bl & El Monte Busway	Tier 2	<del>The route portion from El Monte Station to Downtown Los Angeles will be replaced by the Silver Line 940. Existing route east of El Monte not affected, but will be renumbered Line 490.</del>
<b>620</b>	Boyle Heights via Cesar Chavez Av & State St	Tier 3	Extend east to the Indiana Gold Line Station.
<b>New Line 940</b>	El Monte Station - Artesia Transit Center via El Monte Busway & Harbor Expressway	Tier 1	<del>New Bus Rapid Transit (BRT) route connecting El Monte Station and the Artesia Transit Center through Downtown LA.</del>

**METRO SOUTH BAY SERVICE SECTOR**

<b>LINE</b>	<b>LINE NAME</b>	<b>Line Type</b>	<b>PROPOSED SERVICE CHANGE</b>
<b>124</b>	El Segundo - Rosa Parks Station via El Segundo Bl	Tier 3	Discontinue service with the understanding that Beach Cities Transit (BCT) will operate on Grand Ave. west of Sepulveda, and Gardena Municipal Bus Lines (GMBL) will operate on El Segundo Bl. East of Sepulveda to Rosa Parks Station. If BCT or GMBL indicate they cannot provide the service, Metro will provide the service.
<b>125</b>	El Segundo – Norwalk Station via Rosecrans Av.	Tier 2	Discontinue service west of Sepulveda Bl. And establish new west terminal at Plaza El Segundo, with the understanding that Beach Cities Transit will provide service on Rosecrans Ave. west of Sepulveda. If BCT indicates it cannot provide the service, Metro will provide service.
<b>126</b>	Manhattan Beach - Hawthorne Station via El Camino College	Tier 3	Discontinue service between Crenshaw Green Line Station and Century Bl. Discontinue service south of 120th Street with the understanding that another provider will take over the service. If no other provider is identified, then Metro will continue to operate the service.
<b>207</b>	Hollywood / Western Station – LA Southwest College via Western Av	Tier 1	Shorten route to new north terminal at Sunset & Western. Implement one-way turnaround loop to Hollywood/Western Station. Alternative north of Sunset is Line 757(Western Metro Rapid).
<b>209</b>	Wilshire/Western Station – Gardena via Van Ness Av.	Tier 3	Discontinue midday service and all service south of Imperial Highway.
<b>439</b>	L.A. Union Station – LAX Transit Center Express vial-10 Fwy.	Tier 2	Discontinue midday and weekend service east of Washington & Fairfax, alternatives service provided by Line 37 on Adams Bl.
<b>444</b>	<del>L.A. Union Station – West Torrance – Rolling Hills – Rancho Palos Verdes Express</del>	<del>Tier 2</del>	<del>Discontinue service north of the Artesia Transit Center and replace with new Line 910; operate Line 344 from Artesia Transit Center to Rancho Palos Verdes with enhanced service levels and reinstate local stops on Hawthorne Bl.</del>
<b>445</b>	<del>L.A. Union Station – San Pedro Express</del>	<del>Tier 2</del>	<del>Operate faster service with just one stop on the Harbor Transitway north of the Artesia Transit Center to serve the Metro Green Line Harbor Fwy Station. Route remains unchanged.</del>
<b>446/447</b>	<del>L.A. Union Station – Carson – Wilmington – San Pedro Express</del>	<del>Tier 2</del>	<del>Discontinue service north of the Artesia Transit Center and replace with new Line 910; operate Lines 246/247 south of Artesia Transit Center to San Pedro with enhanced service levels.</del>
<b>711</b>	Inglewood Transit Center – Bell Gardens via Florence Rapid	Rapid	Discontinue Saturday and Sunday service, alternative is Line 111 local on Florence Av with enhanced service levels.
<b>New Line 910</b>	<del>El Monte Station – Artesia Transit Center via El Monte Busway and Harbor Transitway</del>	<del>Tier 1</del>	<del>Implement new Metroliner service connecting El Monte Station and Artesia Transit Center through downtown LA.</del>