

# MINUTES

## San Gabriel Valley Service Sector Governance Council

Regular Meeting

Metro San Gabriel Valley Sector Office  
3449 Santa Anita Avenue  
El Monte, CA 91731  
3<sup>rd</sup> Floor, Council Chambers Room

---

Called to Order at 5:01 p.m.

---

Sector Representatives Present:

Roger Chandler, Chair  
Joseph Mosca, Vice Chair  
Alex Gonzalez  
Ernest Gutierrez  
Bruce Heard  
Dave Spence  
Rosie Vasquez

---

Officers:

Jack Gabig, General Manager  
Michele Chau, Council Secretary



Metropolitan Transportation Authority

**Metro**

1. Pledge of Allegiance.

APPROVED **Minutes** of Regular Governance Council Meeting held March 9, 2009.

2. **Public Comment** – none.

3. **RECEIVED Chair's Remarks:**

- Presented Resolution to outgoing Sector Representative Ernest Gutierrez. Representative Gutierrez stated that he appreciates the Council's camaraderie and thanked staff and Representatives for their support.
- Representative Martinez has resigned and her seat on the Council is now vacant. Representative Baldwin, formerly representing the Rosemead/San Gabriel cluster cities, will continue to serve on the Council as Supervisor Michael Antonovich's representative. This nomination was approved at the March Metro Board meeting. The nomination of Representative Spence, formerly Supervisor Antonovich's representative, will be considered at an upcoming Board meeting.

4. **RECEIVED AND FILED report of the General Manager.**

- Arthur Leahy has just begun his second week as Metro's newly appointed Chief Executive Officer. Mr. Leahy has a strong operations background and is a former employee of the Southern California Rapid Transit District, Metro's predecessor agency. He started his transit career as a bus operator and held a number of management positions. Mr. Leahy served as General Manager of the transit agency in Minneapolis for four years before returning to California to head Orange County Transportation Authority. Mr. Gabig mentioned that he would like to have Mr. Leahy meet with the Council sometime in the near future.
- There is no budget update this month.
- Scott Page, Service Development Manager, provided a status update on Line 256. The line will continue to operate during the June shakeup. Montebello Bus Lines may take over a portion of the route later this year. He stated that he will keep the Council updated on any changes to Line 256.

- Representative Heard reported that he conducted a field check of Line 256 on March 6 and was deeply impressed by the service that bus operator Francisco Martinez provided throughout the trip. He stated that Operator Martinez represents the epitome of professionalism and courtesy in public transit. Operator Martinez is an excellent driver and demonstrates patience with elderly and handicapped riders. In addition, he provided all stop announcements orally as the automated announcement system was malfunctioning.

5. **RECEIVED Line 180/780 Profile Report** by Carl Torres, Transportation Manager III.

Mr. Torres stated that both Lines 180 and 780 operate out of Division 3. Because the lines are lengthy, they also provide service in areas outside of the San Gabriel Valley Sector. Previous profile reports featured lines operated mainly within the Sector. Mr. Torres presented route maps for Lines 180/181 and 780. Both lines provide service in the Altadena, Pasadena, Glendale, Los Feliz and Hollywood areas. Line 780 provides additional service to the West Los Angeles Transit Center. Mr. Torres reported that Line 780 was first implemented in 2004. Several years ago, Lines 717 and 780 were combined, enabling riders to travel from Pasadena to the West Los Angeles Transit Center without having to transfer. Mr. Torres reviewed the length of Lines 180/181 and 780, number of buses providing service on each line, span of service, and ridership figures. He provided a comparison of ridership figures for the two lines both system-wide and within the Sector. Ridership on both lines is robust. Mr. Torres presented slides showing areas served by the two lines. He noted that Line 780 represents an important link between West L.A., Hollywood, Glendale and Pasadena, whereas Line 180/181 connects Eagle Rock, Los Feliz, Atwater Village, Pasadena, Glendale and Hollywood.

Representative Mosca mentioned that more resources may need to be allocated to accommodate a potential increase in passengers connecting to the Red Line via bus.

Mr. Torres stated that if ridership increases, it may be necessary to add more buses and trips. Staff is also considering increasing the availability of parking for those who park and ride.

Representative Mosca asked how the subsidy per passenger would be impacted.

Mr. Gabig responded that staff doesn't have this data. He noted that Lines 180/181 and 780 are productive in terms of number of passengers per hour of revenue service. The Sector doesn't provide a great deal of cross-town service due largely to terrain limitations.

Representative Gonzalez asked about the possibility of providing later service on Line 180/181, particularly in the Altadena area.

Mr. Torres stated that staff would look into this.

Representative Heard asked if traffic signals are synchronized along the route of Line 780.

Mr. Torres stated that signal controls are in place along only a small portion of the line. Mr. Page stated that signal controls in Pasadena are up and running. Staff is negotiating with Glendale officials on activating signal priority. Mr. Gabig added that signal controls have been activated in the City of L.A.

**6. RECEIVED On-Time Performance Report.**

Scott Page, Service Development Manager, reported that Steve Fox, Transportation Planning Manager IV, was present at the last Council meeting to review performance indicators. On-time performance (OTP) data has been available online since April 2008. Mr. Page presented a graph showing OTP for Divisions 3 and 9, and noted that the data may follow seasonal trends. OTP dipped to 66% in December 2008. There were also scheduling issues in January and February due to rain and the start of school. Mr. Page observed that there are a number of parades in the San Gabriel Valley Sector (i.e., Rose Parade) which may have a detrimental impact on OTP. Schedule makers have identified problem lines and added running time to bus schedules as needed. Sector Transit Operations Supervisors are also focusing on monitoring problem lines. As a result, OTP at both divisions increased. Further, Sector accidents and roadcalls have decreased. Scheduling staff is now preparing for additional improvements in running time for June 2009.

**7. Service Sector Representatives Closing Remarks – none.**

ADJOURNED at 5:43 p.m.

*Michele Chau*

Michele Chau, Council Secretary